

## Ensure your client's satisfaction

### How is the service set up?

Unlike many other cybersecurity services, the on-boarding process for **RADAR** is simple. After placing an order, the ISA team will reach out to the partner to provide a list of the IP's that the client wants to scan for vulnerabilities. After the order is completed, ISA will connect with a contact at the client organization to confirm the necessary firewall policies are in place:



Predefined Firewall policies are checked



Virtual scanner is deployed in client network with the help of the ISA team



IP's – provided by partner – are assigned to scanner



**RADAR** service goes live and scanning starts

### Critical insights and reports at your fingertips.

Organizations protected by ISA's SOC-as-a-Service solutions have secure access to a dynamic portal where they can access easy to understand insights through dashboards and monthly reports. The client contact is provided with login credentials to access their ISA portal.

### We are here to help.

Successful implementation of the **RADAR** service and your client's satisfaction relies on a clear understanding of the on-boarding process and minimum requirements for the services. Reach out to [infinity@isacybersecurity.com](mailto:infinity@isacybersecurity.com) or Ingram Micro for more information.

### Do you have more questions?

If you need more information on the minimum requirements for the successful deployment of the service, don't hesitate to reach out to [infinity@isacybersecurity.com](mailto:infinity@isacybersecurity.com).

### Minimum system requirements.

- + CPU: 4 - 2 GHz Cores
- + Memory: 4 GB RAM
- + Disk Space: 30 GB
- + OS: Windows Server 2012, Server 2012 R2, Server 2016, and Windows 10 or Linux (Red Hat ES 6/7, CentOS 6/7, Oracle Linux 6/7, Ubuntu 12.04/12.10/13.04/13.10/14.04/16.04/18.04)

### Recommended system requirements.

- + CPU: 8 - 2 GHz Cores
- + Memory: 16 GB RAM
- + Disk Space: 80 GB
- + OS: Windows Server 2016 or Linux (Red Hat ES 7, CentOS 7, Oracle Linux 7, Ubuntu 18.04)

### Firewall policies.

Please ensure the following policies are in place with your client's firewall ports.

- + Allow Incoming TCP Port 8834 from 66.70.213.171
- + Allow Outgoing TCP Port 443 to 66.70.213.171
- + Allow Outgoing TCP Port 25
- + Allow Outgoing UDP Port 53
- + Allow All Outgoing Traffic from Nessus Scanner (installed in client's network) to all internal

