

# Hosted & Managed Security Services

Many enterprises find it challenging to focus on their core business while maintaining essential cybersecurity services, and they don't have the extensive IT security teams needed to protect their digital assets. This results in an exposure to increasing sophisticated threats and risks. ISA's Hosted and Managed Security services give you access to 24/7 by 365 world-class protection, without acquiring and maintaining your own equipment and systems.

## OUR MANAGED SECURITY SERVICES

ISA's **Managed Security-as-a-Service** gives you access to cybersecurity expertise to support your in-house systems, saving you the hassle of recruiting, training, and retaining costly talent. We offer an extensive range of subscription-based network and endpoint security services that help strengthen your cybersecurity defenses. It's a perfect answer for companies who have acquired systems through merger, lost key resources, or have regulatory or compliance requirements that force them to host their own equipment or solutions. Alternatively, if your security needs are growing, managed services are an excellent way to get you and your team started on best practices and operational excellence.

- Managed Security Operations
- Managed Security Services Platforms
- Managed Security Point Products

We offer maximum flexibility, and we manage our own SOC 2 Type 2 certified operations centre to help you protect your digital assets and sensitive customer data.



### DELIVERABLES

- Regular status reports
- Monthly KPI and Advanced Metric summaries
- Knowledge transfer to client staff
- Written SLAs and uptime guarantee



### BENEFITS

- Flexible services tailored to your needs
- Reduced staffing and training requirements
- No patching or upgrade hassles
- Access to world-class security solutions at reduced costs



## OUR HOSTED SECURITY SERVICES

ISA's Hosted Security-as-a-Service is a great choice for companies that have dynamic needs due to changing business cycles or rapid growth: you can add/reduce performance and capacity as you need, to help manage your security investments. ISA can integrate our services with your existing security infrastructure, even in hybrid environments with cloud and on-premises systems.

- Hosted Endpoint Protection
- Hosted Security Awareness
- Hosted SIEM SaaS
- Hosted Threat Intelligence
- Hosted Vulnerability Management

Your solutions are hosted in Canadian Datacentres, managed by the ISA team in our SOC 2 Type 2 certified operations centre. We keep you informed about the performance of your solution and we keep you a step ahead of the threat actors so you can focus on your business.



### DELIVERABLES

- Regular status reports
- Monthly performance summaries
- User administration console
- Knowledge transfer to client staff
- 24/7 by 365 service and written SLAs and up-time guarantees



### BENEFITS

- Flexible and scalable services
- Quick to implement
- Reduced maintenance requirements, no patching or upgrade hassles
- Access to world-class security solutions at a reduced cost
- Dramatically reduce hardware and storage capital expenditures
- Reduced need to train employees when new solutions are introduced

## ABOUT ISA

At ISA Cybersecurity, our mission is to help customers achieve their privacy and security goals, and to be proactive in the fight against security threats. ISA is Canada's leading cybersecurity-focused solutions and services provider, with nearly **three decades of experience** delivering cybersecurity services and people you can trust.



PROUDLY **CANADIAN**



SERVICES & PEOPLE YOU CAN **TRUST**



RECOGNIZED BY IDC **MAJOR PLAYER**



24/7 BY 365 **SOC 2 TYPE 2**

## GET IN TOUCH

1-877-591-6711

[isacybersecurity.com](https://isacybersecurity.com)

[info@isacybersecurity.com](mailto:info@isacybersecurity.com)

**Toronto | Calgary | Ottawa**

Head Office:  
1100 - 3280 Bloor Street West  
Toronto, ON M8X 2X3