



# Cybersecurity for a Major Hospital Network



*ISA Cybersecurity has been a trusted partner for over a decade. They have helped build an infrastructure for our facilities that protects our patients, visitors, and staff - 24x7.*



- IT Director for a Major Hospital Network

## SECURITY CHALLENGES

- External security review and detailed assessment called for improved cybersecurity defenses
- Attacks against other regional healthcare facilities heightened concern about protection
- Need no-hassle procurement and integrated security solution
- Need advanced protection, detection, and remediation from cyber threats

## KEY RESULTS

- Provisioned and secured preferred pricing for software licenses
- Fast, smooth deployment of Trellix applications
- Fully integrated solution protecting 11,000+ endpoints (including 10,000+ users)
- Improved reporting and reliable, proactive defenses against escalating cyber threats



## PROJECT SCOPE

Design and Implementation • EDR • Encryption • Web Gateway • Network Security



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## THE ISA CYBERSECURITY DIFFERENCE

- **Faster Response:** Our proprietary approach for alert management - powered by AI and machine learning - reduces false positives and focuses on potential incidents quickly, saving time when seconds count.
- **Proven Skills:** Certified expertise in Trellix cybersecurity solutions - complemented by extensive expertise in global compliance, legislative/regulatory requirements, and global program delivery.
- **Proven Experience:** ISA Cybersecurity and Trellix have a powerful partnership over 25 years strong, plus over a decade of experience in the healthcare sector, giving the customer the benefit of unmatched expertise and service delivery efficiency.

## BUSINESS BENEFITS

### DESIGN & IMPLEMENTATION

- ISA Cybersecurity experts worked closely with the customer and the Trellix team to deliver a fast, smooth implementation and full knowledge transfer.
- Simplified endpoint management and reporting.
- Delivered personalized, onsite services complemented by remote consultation to ensure success.
- Completed implementation now protects over 11,000 devices and network components, embracing an integrated suite of Trellix solutions.
- Seamless ordering and licensing process, delivering preferred pricing.

### IMPROVED SECURITY GOVERNANCE & MATURITY

- Customer now enjoys an integrated cybersecurity solution at a time when healthcare is under unprecedented cyber attack. Sites are protected from the endpoint to the network to the data centre.
- Customer successfully responded to cybersecurity audit recommendations, achieving an important milestone in continuing security maturation program.
- ISA Cybersecurity provides regular health checks to ensure reliable and efficient operations.

## ABOUT ISA CYBERSECURITY

At ISA Cybersecurity, our mission is to help our customers achieve their privacy and security goals, and to be proactive in the fight against security threats. ISA Cybersecurity is one of Canada's leading cybersecurity-focused solutions and services providers, with over three decades of experience delivering cybersecurity services and people you can trust.

✓  
**OVER 30 YEARS  
DELIVERING CYBER  
SERVICES AND  
SOLUTIONS**

✓  
**15+ YEARS OF 24/7 "EYES  
ON GLASS" GLOBAL  
MANAGED SECURITY  
SERVICES**

✓  
**SOC 2 TYPE 2  
COMPLIANT**

✓  
**FAST, 24/7 INCIDENT  
RESPONSE GLOBALLY**

✓  
**SPECIALIZED IN  
SECURITY, PRIVACY  
& COMPLIANCE**

✓  
**HIGHLY SPECIALIZED,  
CERTIFIED, AND  
EXPERIENCED  
WORKFORCE**

### GET IN TOUCH



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